

**LETTER OF COMMITMENT**  
**EUROPE'S SERIES GROUPS POLICY**  
**01 May 2020 - 30 April 2021**

**CONDITIONS PER SERIES GROUP DEPARTURE:**

Number of seats	
Per flight	Maximum 24 / Minimum 10
Requested	Minimum 10 seats
Due dates	
Release	95 days before departure
Deposit	NO DEPOSIT
Total Risk	59 days before departure.
Issuance	30 days before departure of the first flight. <i>As an exception: Up to 72 hours before departure, (only if the full payment has been done at least 30 days before departure)</i> Once issued, tickets are NON-REFUNDABLE. <i>(Taxes will be added at the time of issuing)</i>
Luggage	
1 PC x 23 Kg.	

**ADJUSTMENTS:**

Permitted Adjustments (Allowable adjustments are per serie group departure)	
Until the day 96 before departure, 100% of the seats may be cancelled without a cancellation fee.	
Stage 1	- <b>95-60 days before departure</b> A penalty of 100 EUR applies (per cancelled seat). <i>This penalty cannot be used as a set-off payment for another business.</i>
Stage 2	- <b>59-0 days before departure</b> 0% FOC 100 % of the fare for every seat cancellation <i>This penalty cannot be used as a set-off payment for another business.</i>

Cancellation due to non-compliance with the conditions above:	
AR will not accept series groups with less than 10 pax. In the event that the <b>number of Seats Confirmed &lt; 10</b> , AR reserves the right to cancel the group serie, and a new booking as individual travelers at the available fare at that time shall be made.	

**CHANGES:**

Name	Before issuance	Allowed
	After issuance	<b>40 EUR DOM / 100 EUR REG/INT</b>
Reservations	Before issuance	Allowed
	After issuance	<b>40 EUR DOM / 100 EUR REG/INT</b> + Fare Difference (if any)
Refunds	After Issuance	ALL TICKETS ARE NON-REFUNDABLE

Deposits and penalties payments will be made through BSP via ADM sent by AR to the agency's IATA number and / or by Bank Transfer made by the agent to Aerolíneas Argentinas.

**The request to block seats implies acceptance of these conditions.**

In \_\_\_\_\_, \_\_\_\_\_ 2019